



# R. V. NORTHLAND INSTITUTE OF MANAGEMENT

Approved by AICTE, Min. of HRD, Govt. of India, PCI & UPTU, Lucknow

Ref. No.: RVNIM/MBA/67/2017

Dated: 03/08/2017

## GRIEVANCE REDRESSAL COMMITTEE

Ref. No.: As per norms in appendix-6 of AICTE Approval Process Handbook 2017-18.

Grievance Redressal Committee in the Institute. (As per All India Council for Technical Education (Establishment of Mechanism for Grievance Redressal) Regulations, 2012, F. No. 37-3/Legal12012, dated 25.05.2012) has been constituted.

### Composition of Grievance Redressal Committee


S.No.	Name of Member	Designation	Designation in Committee	Contact No.
1	Prof. Sanjay Kumar	Professor	Chairman	9717378786
2	Dr.S.N Sharma	Professor	Member	9312205480
3	Dr. Ruchika Gaur	Professor	Convener	9818369605

#### OBJECTIVE:

- To provide an avenue for the aggrieved students to redress their individual grievances in order to have a healthy atmosphere among students, staff and management in the Institute.
- To comply with the AICTE Regulations to provide for establishment of Grievance Redressal Committee in each Institute approved by AICTE.

#### RESPONSIBILITIES:

- Committee members meet once a month to discuss and resolve the grievances, if any received in writing from the concerned students.
- To maintain the minutes of the meetings and submit the copy of the same to the Principal.
- To convey the decision of the committee to the aggrieved students in writing to the principal.

  
Director/H.O.D.  
R.V. Northland Institute of Management  
Dadri, G.B. Nagar (U.P.)-203207

#### Corporate Office:

405, Ocean Complex, Sector-18, Noida,  
Gautam Budh Nagar (U.P.) - 201 301

#### Campus:

18KM on Ghaziabad-Bulandshahar G.T. Road, Dadri,  
Greater Noida, Gautam Budh Nagar-203 207 (U.P.)  
Landline : 0120-266145, Fax No : 0120-2666444

All aggrieved students, their parents and others may henceforth approach to the Grievance Redressal Committee of the Institution in the first instance; and if they are not satisfied with the decision of the committee, they may send their appeals to the "OMBUDSMAN" appointed by the University directly. The 'OMBUDSMAN' shall exercise its powers to hear those grievances and ensure its disposal within one month of the receipt of the appeal.

This committee will be in force from the date of the issued of this order till further orders.

  
(Director)

Director/H.O.D.  
R.V. Northland Institute of Management  
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Copy to:

1. Hon. Chairman / Hon. Secretary
2. Notice Board
3. The website of college
4. Personal concerned.
5. All Concern Members